

# CHIPIG

## Minutes #29

**Date:** Wednesday, September 12, 2012    **Location:** Women's College Hospital  
**Chair:** Tonya Mahar    **Recorder:** Erica Lee

**Present:** Po-Lin Cheung-Leung (Toronto Western Hospital), Mary Anne Howse (Women's College Hospital), Erica Lee (CATIE), Taryn Lenders (Alberta Children's Hospital Knowledge Centre), Tonya Mahar (The Scarborough Hospital), Christine Marton (University of Toronto), Marg Muir, Solaiman Talut (The Scarborough Hospital), Valeria Raivich (Toronto Western Hospital), Tara Zarrin

**Please note:** Minutes will be approved at next AGM.

Item	Agenda	Discussion/Decisions/Action Summary	Person Responsible
1	Call to order	<ul style="list-style-type: none"> <li>• Welcome &amp; introductions</li> </ul>	
	Guest Speaker Sarah Jones, Medical Researcher, McCarthy Tetrault	Sarah Jones presented a literature review on consumer health information and people with limited English proficiency. The presentation highlighted: <ul style="list-style-type: none"> <li>• Background for conducting the review</li> <li>• Themes and theory framing the review</li> <li>• Key findings including:               <ul style="list-style-type: none"> <li>➤ Multiple potentially intersecting literacies affecting ability to use health info such as language, health, information, and technology literacy</li> <li>➤ Inherent problems in translation of health information relating to culture and use of language</li> <li>➤ Funding limitations on available information services</li> </ul> </li> <li>• Strategies for improving service delivery including:               <ul style="list-style-type: none"> <li>➤ Identify partners to deliver services with</li> <li>➤ Step up as the expert in creating and disseminating of quality health information</li> <li>➤ Advocate at work, at conferences, and on the Internet</li> </ul> </li> <li>• Recommended resources including:               <ul style="list-style-type: none"> <li>➤ Ethnomed (<a href="http://ethnomed.org/">http://ethnomed.org/</a>)</li> <li>➤ University of Washington Medical Centre (<a href="https://healthonline.washington.edu">https://healthonline.washington.edu</a>)</li> <li>➤ Neuro-Patient Resource Centre at the McGill University Health Centre (<a href="http://infoneuro.mcgill.ca/index.php">http://infoneuro.mcgill.ca/index.php</a>)</li> <li>➤ Alzheimer Society of BC (<a href="http://www.alzheimerbc.org/">http://www.alzheimerbc.org/</a>)</li> </ul> </li> <li>• In the discussion that followed, the following online resources were also recommended by CHIPIG members:               <ul style="list-style-type: none"> <li>➤ Medlineplus</li> <li>➤ Public libraries</li> <li>➤ Hospital websites (e.g. Scarborough General, Women's College Hospital, and University Health Network in Toronto)</li> </ul> </li> </ul>	

2	Next meeting place and time	<ul style="list-style-type: none"> <li>• The next meeting will be on December 12, 2012</li> <li>• An invitation to host the meeting will be sent to the listserv</li> </ul>	
3	Minutes from 2011 AGM (September 21, 2011)	<ul style="list-style-type: none"> <li>• Mary Anne Howse read the minutes from the 2011 AGM</li> <li>• Motion to approve by Marg Muir, seconded by Christine Marton; approved</li> </ul>	
4	Co-chair (Tonya Mahar)	<ul style="list-style-type: none"> <li>• Program Co-ordinator position created with 4 professional development sessions held this year</li> <li>• Investigated recording of presentations for posting on the CHIPIG website</li> <li>• Electronic welcome package for new members in development</li> <li>• Mission and vision being reviewed and updated</li> <li>• Blog started</li> <li>• Positive news in the consumer health library community with new resource centre open at the Scarborough Hospital</li> <li>• Lavern Gravis currently on medical leave; Mary Anne Howse has agreed to step into the co-chair role for 2012-13 to fill the remainder of Lavern's term</li> </ul>	
5	Website (Taryn Lenders)	<ul style="list-style-type: none"> <li>• Stats for the CHIPIG website from September 1, 2011 to August 31, 2012 include 523 page views and 433 unique visits</li> <li>• New listserv hosted by CHLA was started in January 2012 replacing the Yahoo Groups listserv; the listserv is now a closed list available to members only</li> </ul>	
6	Treasurer (Tara Zarrin)	<ul style="list-style-type: none"> <li>• Balance as of June 2012 is \$823.63</li> </ul>	
7	Membership (Carmen Alcalde, as read by Mary Anne Howse)	<ul style="list-style-type: none"> <li>• 13 members for 2012 (9 individual, 4 institutional)</li> <li>• \$430 in membership fees collected</li> </ul>	
8	Program Co-ordinators	<ul style="list-style-type: none"> <li>• Four professional development sessions held this year <ul style="list-style-type: none"> <li>➤ December 2011 – Sandy Iverson presented on the new Patient and Family Learning Centre at St Michael's Hospital, and Bozenna Karczewska from Bridgepoint Health presented on the website Health Gateway</li> <li>➤ March 2012 – Teresa Vallentin from Toronto General Hospital presented on volunteer management</li> <li>➤ June 2012 – Julia Harrington from the University of Western Ontario presented on the information seeking behavior and needs of informed patients</li> <li>➤ September 2012 – Sarah Jones from McCarthy Tetrault presented on the consumer health information needs of people with limited English proficiency</li> </ul> </li> <li>• In December 2012, we will have a presentation on using customized search engines to look for consumer health information</li> <li>• Blog was launched and is open for member only</li> </ul>	

		posting and general access reading	
9	Re-election of officers (Tonya Mahar)	<ul style="list-style-type: none"> <li>• Tonya Mahar is stepping down as co-chair following the completion of her term; Valeria Raivich has volunteered to fill the vacant co-chair role</li> <li>• Lavern Gravis is stepping down as co-chair for health reasons and Mary Anne Howse has agreed to fill the remaining year of her term</li> <li>• Motion to approve slate of Valeria Raivich and Mary Anne Howse by Tara Zarrin, seconded by Erica Lee; approved</li> </ul>	
10	Approval of Term of Reference	<ul style="list-style-type: none"> <li>• Vision is in its final draft, mission final draft is in development</li> <li>• The executive has decided to circulate the vision and mission for membership approval following additional executive discussion</li> </ul>	
<b>Next meeting: Wednesday, December 12, 2012, Location: St Michael's Hospital</b>			

## Roundtable Sharing

<b>Location: University of Toronto</b>	
<b>Report given by: Christine Marton</b>	
Publications:	<p>Two recently published journal articles on consumer health:</p> <p>Marton, C. (2012). Omega-3 and fish oil information: representation of the most popular CAM therapy on the websites of top U.S. hospitals. <i>Journal of Consumer Health on the Internet</i>, 16(1), 93-100. Available: <a href="http://www.tandfonline.com/doi/abs/10.1080/15398285.2012.647561">http://www.tandfonline.com/doi/abs/10.1080/15398285.2012.647561</a></p> <p>Marton, C. (2012). Consumer health 2.0 in Canada: tweeting about cancer. <i>Journal of the Canadian Health Libraries Association</i>, 33(2), 98-102. Available: <a href="http://pubs.chla-absc.ca/doi/pdf/10.5596/c2012-026">http://pubs.chla-absc.ca/doi/pdf/10.5596/c2012-026</a></p>
Other news:	<p>INF2135: Health Sciences Information Resources is now in session on Thursday nights at the iSchool (Faculty of Information, University of Toronto). Students learn about online databases of the health sciences journal literature, as well as major sources of health statistics, collection development, and consumer health information collections and websites.</p>

<b>Location: Homewood Health Centre</b>	
<b>Report given by: Joyce Pharoah</b>	
Staffing:	<p>We have a new Library Technician: Erin Bloemberg (a recent Conestoga grad with lots of prior library experience)</p>
Other news:	<p>Recently found a list of "Self-Help Seal of Merit" books, compiled by the ABCT (Association for Behavioral and Cognitive Therapies). Of 100 titles we already had 50. 20 were not applicable or were out-of-date and the remaining 30 are on order.</p> <p>Also posted Indigo's "50 Books that changed our lives" (we had 28 of the titles in our collection already)</p> <p>We celebrate our 30<sup>th</sup> anniversary of the patient library this fall.</p>