

CHIPIG

Minutes #26

Date: Wednesday, December 7, 2011

Location: Toronto General Hospital

Chair: Lavern Gravis

Recorder: Erica Lee

Present: Carmen Alcalde (Humber River Regional Hospital), Lavern Gravis (Toronto General Hospital), Mary Anne Howse (Women's College Hospital), Bozenna Karczewska (Bridgepoint Health), Erica Lee (CATIE), Tonya Mahar (The Scarborough Hospital), Christine Marton (University of Toronto), Cheryl Miller (hi Collaborative), Marg Muir, Joyce Pharoah (Homewood Health Centre), Tara Zarrin

Please note: Minutes will be approved at next meeting.

Item	Agenda	Discussion/Decisions/Action Summary	Person Responsible
1	Call to order	<ul style="list-style-type: none"> • Welcome & introductions 	
2	Guest speaker Sandy Iverson Manager, Library and Information Services, St. Michael's Hospital	<ul style="list-style-type: none"> • Sandy Iverson gave an overview of the new Patient and Family Learning Centre at St. Michael's Hospital <p>Presentation highlights:</p> <ul style="list-style-type: none"> • Background motivation for the library included: <ul style="list-style-type: none"> ➤ Need for more co-ordinated patient education ➤ Hospital quality improvement goals that included patient education ➤ Inclusion of patient education in strategic plan under education • Reviewed physical layout of library and its placement within the lobby <ul style="list-style-type: none"> ➤ Highlighted funding restriction which stated library space must be continuously accessible and never closed and how this impacts services and the arrangement of the physical space • Services <ul style="list-style-type: none"> ➤ Delivered by volunteers with health science librarian support for more in-depth searches ➤ Custom info packages offered to clients – requests forwarded to health science librarians if volunteers not comfortable with performing searches ➤ Set up Google custom search to search selected consumer health sites ➤ Access to pamphlets, books, Krames online ➤ Krames online - Can control viewing of content, edit health sheet content, and add own content to database; review process by hospital staff before launch and ongoing process for recommended changes • Opening and next steps <ul style="list-style-type: none"> ➤ Opened June 20, 2011 to public ➤ 750 visitors to date ➤ 106 custom info packages by volunteers/librarians ➤ More marketing needed to patients and clinicians ➤ Potential future use of information prescriptions 	
3	Guest speaker Bozenna	<ul style="list-style-type: none"> • Bozenna Karczewska presented on the Health Gateway, a new online resource to support the health 	

	Karczewska Librarian, Sun Life Financial Health Information Centre, Bridgepoint Health	<p>information seeking of people living with complex chronic conditions and episodic disabilities</p> <p>Presentation highlights:</p> <ul style="list-style-type: none"> • Website launched mid-October 2011 as a partnership between Bridgepoint Health and the Canadian Working Group on HIV and Rehabilitation (CWGHR) with funding from Ontario Trillium Foundation and Sun Life Financial • Used Web Content Accessibility Guidelines (WCAG) 2.0 from the W3C • Review of site's main features including accessibility features, focus on browsing, health topic navigation, links to services in the Community Connections section, and e-library search navigation 	
Next meeting: Wednesday, March 14, 2012, Women's College Hospital, room 745			